From: IDX <[redacted]>
Sent: Monday, November 16, 2026 8:57 PM
To: [redacted]
Subject: [Test]: Notice of Data Security Incident

Onosys

November 18, 2026

Notice of Data Security Incident

Dear _____:

NuOnosys, Inc. dba Onosys is writing to notify you of a data security incident relating to an order placed on our online ordering platform, which we manage for restaurant clients, including _____. Onosys takes the privacy and security of the information entrusted to us very seriously. We are writing to inform you of the incident and the steps we have already taken, as well as to advise you about steps you can take to protect your information.

What Happened? In October 2026, Onosys was alerted to unusual activity involving our ordering platform. Upon discovering this activity, we took immediate steps to mitigate the issue, further secure our platform, and investigate the activity. We subsequently learned that payment card information for customers who placed online orders between October 10, 2026, and October 13, 2026, may have been accessed or captured by an unauthorized actor.

What Information Was Involved? The information that may have been involved includes names, payment card numbers, expiration dates, and security codes.

What We Are Doing. As soon as we discovered the incident, we took the steps described above. In addition, we reported the matter to the payment networks in an effort to protect customers' information and prevent fraudulent activity. In order to reduce the likelihood of a similar incident occurring in the future, we are undergoing a comprehensive investigation of our platform and have implemented additional measures to enhance our existing security.

What You Can Do. You can follow the recommendations included with this letter to protect your personal information. We recommend that you review your current and past credit and debit card account statements for discrepancies or unusual activity. If you see anything that you do not understand or that looks suspicious, or if you suspect that any fraudulent transactions have taken place, you should call the bank that issued the credit or debit card immediately.

We have also arranged to provide you complimentary restoration assistance through IDX, which includes fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your information is compromised. You can contact IDX representatives at 1-877-201-3693 Monday through Friday from 9:00 am and 9:00 pm Eastern Time.

For More Information. If you have any questions regarding this letter, we encourage you to contact our dedicated call center at 1-877-201-3693 between 9:00 am and 9:00 pm Eastern Time.

We take our customers' trust and this matter very seriously. Please accept our apologies for any concern or inconvenience this may cause you.

Sincerely,

Onosys
100 Village Drive, Unit 68
Mebane, NC 27302

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax
P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian
P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion
P.O. Box 2000
Chester, PA 19016
1-833-799-5355
www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward

preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

California Attorney General
1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

New York Attorney General
The Capitol
Albany, NY 12224
800-771-7755
ag.ny.gov

NY Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
212.416.8433

North Carolina Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers/
877-566-7226

Oregon Attorney General
1162 Court St., NE
Salem, OR 97301
www.doj.state.or.us/consumer-protection
877-877-9392

Rhode Island Attorney General
150 South Main Street
Providence, RI 02903
www.riag.ri.gov
401-274-4400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.

This email was sent by IDX.
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