Brazosport College
Notice of Data Security Incident

The privacy and security of the personal information we maintain is of the utmost importance to Brazosport College.

On or about August 10, 2026, we learned that an unauthorized individual accessed our network environment. Upon detecting the unauthorized activity, we immediately secured our environment and commenced an immediate and thorough investigation. As part of our investigation, we engaged cybersecurity experts experienced in handling these types of incidents to identify what personal information, if any, was involved.

After an extensive forensic investigation, Brazosport College learned that between August 2, 2026 and August 10, 2026, an unauthorized user may have accessed and acquired some of our files. We conducted a thorough manual review of the potentially impacted data, and on October 21, 2026, Brazosport College determined that the files may have contained some personal information, including name; Social Security number; driver's license number or state issued identification number; financial account information; payment card information; passport number; military identification number, or other unique government-issued identification number; medical information; and health insurance information. The type of information may vary by individual.

We have no evidence of any identity theft related to this incident. Out of an abundance of caution, all impacted individuals are encouraged to take steps to protect themselves. This includes protecting themselves against identity fraud, including placing a fraud alert/security freeze on their credit files, obtaining free credit reports, and remaining vigilant in reviewing financial account statements and credit reports for fraudulent or irregular activity on a regular basis. Brazosport is offering a complimentary membership in a 12-month credit monitoring service.

We are committed to maintaining the privacy of personal information in our possession and have taken significant precautions to safeguard it. We continually evaluate and modify our practices to enhance the security and privacy of the personal information we maintain.

Individuals who have questions or need additional information regarding this incident may reach out to **888-517-6474** between 9:00 AM EST and 9:00 PM EST Monday through Friday excluding major US holidays.

– OTHER IMPORTANT INFORMATION –

1. Obtain and Monitor Your Credit Report.

Under federal law, you are entitled to one free credit report every 12 months from each of the three major nationwide credit reporting companies. You can obtain a free copy of your credit report by calling **1-877-322-8228,** visiting **www.annualcreditreport.com,** or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can access the request form at https://www.annualcreditreport.com/index.action. Alternatively, you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. The three nationwide credit reporting agencies' contact information are provided below.

Equifax
P.O. Box 105069
Atlanta, GA 30348-5069
https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/
(800) 525-6285

Experian
P.O. Box 9554
Allen, TX 75013
https://www.experian.com/fraud/center.html
(888) 397-3742

TransUnion
Fraud Victim Assistance Department
P.O. Box 2000
Chester, PA 19016-2000
https://www.transunion.com/fraud-alerts
(800) 680-7289

Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

2. Placing a Fraud Alert on Your Credit File.

A fraud alert is a statement that is added to your credit file that will notify potential credit grantors that you may be or have been a victim of identity theft and, before they extend credit, they should use take extra steps to verify your identity. You can place a fraud alert on your credit report by contacting any one of the three nationwide credit bureaus using the information below. Once the fraud alert is added, the request will be shared with the other bureaus within 24 hours.

You may place a fraud alert without signing up for the services above. If you choose to place a fraud alert on your own, you will need to contact one of the three major credit bureaus directly at:

Equifax
P.O. Box 740241
Atlanta, GA 30348-5069
www.equifax.com
(800) 525-6285

Experian
P.O. Box 4500
Allen, TX 75013
www.experian.com
(888) 397-3742

TransUnion
P.O. Box 2000
Chester, PA 19016-2000
www.transunion.com
(800) 680-7289

Also, should you wish to obtain a credit report and monitor it on your own:

- **IMMEDIATELY** obtain a free copy of your credit report and monitor it for any suspicious activity. You can obtain a free credit report once a week by visiting www.annualcreditreport.com or by calling 1-877-322-8228; TTY: 1-800-821-7232.

3. Placing a Security Freeze on Your Credit File.

You have the right to request a credit freeze from a consumer reporting agency, free of charge, so that no new credit can be opened in your name without your permission. A freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze.

Unlike a fraud alert, you must separately place a freeze on your credit file at each credit bureau. To place a freeze on your credit report, contact them online or by phone or mail and provide proper identification of your identity. The following information must be included when requesting a security freeze (note that if you are requesting a freeze for your spouse, this information must be provided for them as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; and (4) current address and any previous addresses for the past five years.

Below, please see relevant contact information for the three consumer reporting agencies:

Equifax	***Experian***	***TransUnion***
P.O. Box 105788	P.O. Box 9554	P.O. Box 160
Atlanta, GA 30348-5788	Allen, TX 75013	Woodlyn, PA 19094
www.equifax.com	www.experian.com	www.transunion.com
(800) 685-1111	(888) 397-3742	(888) 909-8872

4. Protecting Medical Information.

As a general matter, the following practices can help deter, detect, and protect from medical identity theft. For more information visit consumer.ftc.gov/articles/what-know-about-medical-identity-theft. Only share health insurance cards with health care providers and other family members who are covered under the insurance plan or who help with medical care. Review the "explanation of benefits statement" which is provided by the health insurance company. Follow up with the insurance company or care provider for any items not recognized. If necessary, contact the care provider on the explanation of benefits statement and ask for copies of medical records from the date of the potential access (noted above) to current date. Ask the insurance company for a current year-to-date report of all services paid for the impacted individual as a beneficiary. Follow up with the insurance company or the care provider for any items not recognized.

5. Additional Helpful Resources.

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.