

Notice of Data Incident
October 29, 2025

On May 3, 2024, Thompson & Horton (“T&H”) experienced unusual activity on its network. T&H immediately began an investigation, which included working with third-party forensic specialists. The investigation determined that certain information stored on a T&H server housed by its managed IT service provider (MSP) was accessed by an unauthorized individual. This occurred as a result of a security incident affecting its MSP, All Covered. The type of information potentially impacted varies by individual but may include first and last name together with one or more of the following: Social Security number, driver’s license number, governmental identification number, state identification number, financial account information, individual health insurance policy number, medical condition or treatment information, individual taxpayer identification number, and/or username and access information for a non-financial account.

In response to this incident, we notified federal law enforcement. We are also providing individuals access to credit monitoring and identity protection services as an added precaution. If you have questions about this incident or would like to enroll in the credit monitoring and identity protection services, individuals should contact T&H’s dedicated assistance line at 833-367-4598 from 7:00 a.m. to 7:00 p.m. Central time, Monday through Friday, excluding major U.S. holidays.

In general, we encourage individuals to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended fraud alert on a credit file at no cost. If individuals are a victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a credit freeze on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on your credit report.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion
1-800-680-7289
www.transunion.com

Experian
1-888-397-3742
www.experian.com

Equifax
1-888-298-0045
www.equifax.com

You can further educate yourself regarding identity theft, fraud alerts, credit freezes and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those

who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC.