Huntwood Industries

Return Mail Processing PO Box 999 Suwanee, GA 30024



September 26, 2025

Notice of Data Breach

Dear Sample A. Sample:

We are writing to inform you of a data security incident that may have involved your personal information. We are reaching out at our earliest opportunity as we take the protection of your information very seriously.

This letter provides additional information about what happened, what we did in response, and what steps you can take to further protect your information.

What Happened

On August 5, 2025, our Information Services team detected unusual traffic on our network. On August 9, 2025, an unauthorized intruder activated ransomware on our computer systems. We were able to quickly respond and terminate the intruder's access to our systems. We then began the process of restoring our systems using backup data and determining what information could have been accessed by the unauthorized intruder. On August 29, 2025, we finished our review of unencrypted data on our computer systems that may have contained personal information.

What Information Was Involved

After completing our investigation, we determined that the following personal information was contained in files that could have been accessed by the unauthorized intruder: name, [Extra1] [Extra2] [Extra3] and address. While we do not believe that this information was accessed by the unauthorized intruder, we are providing this notification in an abundance of caution because we cannot definitively establish the scope of file access.

What We Are Doing

After becoming aware of the security incident, we took immediate action to identify and remove the unauthorized intruder and block further unauthorized activity.

What You Can Do

We encourage you to remain vigilant by monitoring your credit report and account statements. If you believe there is an unauthorized account opened in your name, or any unauthorized withdrawals from a financial account, please address the suspicious activity with the appropriate entity immediately.

To assist you in monitoring your credit report, we are offering complimentary credit monitoring through the link provided below. For more information on how to place a credit freeze and check your credit report, along with additional recommendations on how you can protect your personal information, please see the reference guide below.

For More Information

We sincerely regret that this occurred and acknowledge that you may have some concerns. If you have any questions about the security incident or this notification, please call our dedicated hotline at 833-918-1266 Monday through Friday from 6:00 am to 6:00 pm Pacific Time (excluding major U.S. holidays). Please be prepared to provide this number so we can better assist you: [Engagement Number]. We hope this information is useful to you and we sincerely regret any inconvenience or concern this may cause you.

Sincerely,

Brandon Hunt

Reference Guide

How to Order a Free Credit Report

To order your free credit report, visit www.annualcreditreport.com, call toll-free at 1-877-322-8228, or complete the Annual Credit Report Request Form on the Federal Trade Commission's website at www.consumer.ftc.gov and mail it to Annual Credit Report Request Service, PO Box 105281, Atlanta, GA 30348-5281. After obtaining your credit report, review it for any inaccuracies. If there are accounts or charges you did not authorize, notify the appropriate consumer reporting agency in writing.

How to Place a Fraud Alert on Your Credit File

A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that the applicant may be the victim of identity theft. The alert notifies the merchant to take steps to verify the identity of the applicant. You can place a fraud alert on your credit report by calling any one of the three largest nationwide consumer reporting agencies. For more information on fraud alerts, you may also contact the Federal Trade Commission.

How to Place a Credit Freeze

A credit freeze is designed to prevent potential creditors from accessing your credit file without your consent. Unlike with a fraud alert, you must place a credit freeze on your credit file at each consumer reporting agency individually. The consumer reporting agency may require proper identification prior to honoring your request. There is no charge to place or lift a credit freeze. For more information on credit freezes, you may contact the three nationwide consumer reporting agencies or the Federal Trade Commission.

How to Enroll in Free Credit Monitoring

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for [Extra4] months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for [Extra4] months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is <u>immediately available to you</u>, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary [Extra4]-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you enroll by December 31, 2025 by 11:59 pm UTC (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/credit
- Provide your activation code: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team by December 31, 2025 at 833-918-1266 Monday - Friday, 8 am - 8 pm Central Time (excluding major U.S. holidays). Be prepared to provide engagement number [Engagement Number] as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR [Extra4]-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- Experian IdentityWorks ExtendCARETM: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- \$1 Million Identity Theft Insurance**: Provides coverage for certain costs and unauthorized electronic fund transfers.

How to Contact the Consumer Reporting Agencies

Equifax Information Services LLC	Experian Inc.	TransUnion LLC
PO Box 740241	PO Box 9554	PO Box 2000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-800-680-7289
www.equifax.com	www.experian.com	www.transunion.com

How to Contact the Federal Trade Commission and Your State Attorney General

If you detect any incident of identity theft or fraud, promptly report the incident to law enforcement, the Federal Trade Commission, and your state Attorney General. You can contact the Federal Trade Commission to learn more about how to protect yourself from becoming a victim of identity theft and how to repair identity theft.

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTheft (438-4338)
www.ftc.gov/idtheft and www.identitytheft.gov

^{*} Offline members will be eligible to call for additional reports quarterly after enrolling.

^{**} The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage may not be available in all jurisdictions.

You can find contact information for your Attorney General at https://www.naag.org/find-my-ag/ or listed below.

State of Alaska Department of Law, 1031 West 4th Avenue, Suite 200, Anchorage, AK 99501-1994, (907) 269-5100

Alabama Attorney General's Office, 501 Washington Avenue, Montgomery, AL 36104, (800) 392-5658 or (334) 242-7335

Arizona Attorney General's Office, 2005 N Central Ave, Phoenix, AZ 85004, (602) 542-5025

Office of the Attorney General of Arkansas, 101 West Capitol Avenue, Little Rock, AR 72201, (501) 682-2007 or (800) 482-8982

Attorney General's Office, **California** Department of Justice, PO Box 944255, Sacramento, CA 94244-2550, (916) 210-6276 or (800) 952-5225

Colorado Office of the Attorney General, Colorado Department of Law, Ralph L. Carr Judicial Building, 1300 Broadway, 10th Floor, Denver, CO 80203, (720) 508-6000

Office of the Connecticut Attorney General, 165 Capitol Avenue, Hartford, CT 06106, (860) 808-5318

Office of Attorney General, State of Florida, PL-01, The Capitol, Tallahassee, FL 32399-1050, (850) 414-3300

Georgia Attorney General's Office, 40 Capitol Square SW, Atlanta, GA 30334, (404) 651-8600 or (800) 869-1123

State of Hawaii Department of the Attorney General, 425 Queen Street, Honolulu, HI 96813, (808) 586-1500

Office of the Idaho Attorney General, 700 W. Jefferson Street, PO Box 83720, Boise, ID 83720-0010, (208) 334-2400

Office of the Indiana Attorney General, 302 W. Washington Street, 5th Floor, Indianapolis, IN 46204, (317) 232-6330 or (800) 382-5516

Office of the Attorney General of **Iowa**, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, IA 50319, (515) 281-5926 or (888) 777-4590

Kansas Attorney General's Office, 120 SW 10th Ave, 2nd Floor, Topeka, KS 66612-1597, (785) 296-2215

Louisiana Department of Justice, 1885 North Third Street, Baton Rouge, LA 70802, (877) 297-0995

Office of the Maine Attorney General, 6 State House Station, Augusta, ME 04333, (207) 626-8800

Michigan Department of Attorney General, G. Mennen Williams Building, 525 W. Ottawa Street, PO Box 30212, Lansing, MI 48909, (517) 335-7622

Office of Minnesota Attorney General, 445 Minnesota Street, Suite 600, St. Paul, MN 55101-2131, (651) 296-3353 or (800) 657-3787

Missouri Attorney General's Office, Supreme Court Building, 207 W. High St., PO Box 899, Jefferson City, MO 65102, (573) 751-3321

State of Mississippi Attorney General's Office, 550 High Street, Jackson, MS 39201, (601) 359-3680

Montana Department of Justice, PO Box 201401, Helena, MT 59620-1401, (406) 444-2026

Nebraska Attorney General's Office, 1445 K Street, Room 2115, Lincoln, NE 68508, (402) 471-2683

New Hampshire Department of Justice, 1 Granite Place South, Concord, NH 03301, (603) 271-3658

State of New Jersey Office of the Attorney General, 25 Market Street, PO Box 081, Trenton, NJ 08625-0081, (609) 984-5828

New Mexico Department of Justice, 408 Galisteo Street, Villagra Building, Santa Fe, NM 87501, (505) 490-4060

Office of the New York State Attorney General, The Capitol, Albany, NY 12224-0341, (800) 771-7755

Nevada Attorney General's Office, 100 North Carson Street, Carson City, NV 89701, (702) 486-3132

North Carolina Department of Justice, 9001 Mail Service Center, Raleigh, NC 27699-9001, (919) 716-6000

North Dakota Attorney General's Office, 600 E. Boulevard Ave Dept. 125, Bismark, ND 58505, (701) 328-2210

Ohio Attorney General's Office, 30 E. Broad St., 14th Floor, Columbus, OH 43215, (800) 282-0515

Office of the Oklahoma Attorney General, 313 NE 21st Street, Oklahoma City, OK 73105, (405) 521-3921

Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301, (503) 378-4400 or (877) 877-9392

Pennsylvania Office of Attorney General, 16th Floor, Strawberry Square, Harrisburg, PA 17120, (717) 787-3391

South Carolina Attorney General's Office, Rembert Dennis Building, 1000 Assembly Street, Room 519, Columbia, SC 29201, (803) 734-4200 or (800) 992-1594

South Dakota Office of the Attorney General, 1302 S.D. Hwy 1889, Suite 1, Pierre, SD 57501-8501, (605) 773-3215

Tennessee Office of the Attorney General and Reporter, PO Box 20207, Nashville, TN 37202-0207, (615) 741-3491

Texas Office of the Attorney General, 300 W. 15th Street, Austin, TX 78701 or PO Box 12548, Austin, TX 78711-2548, (800) 621-0508

Utah Office of the Attorney General, Utah State Capitol Complex, 350 N State Street Suite 230, Salt Lake City, UT 84114-2320, (801) 366-0260

Virginia Office of the Attorney General, 202 North Ninth Street, Richmond, VA 23219, (804) 786-2042

Washington State Office of the Attorney General, 1125 Washington Street SE, PO Box 40100, Olympia, WA 98504, (360) 753-6200 Office of the West Virginia Attorney General, State Capitol Complex, Bldg. 1, Rm E-26, 1900 Kanawha Blvd. E, Charleston, WV 25305, (800) 368-8808

Wisconsin Department of Justice, State Capitol, Room 114 East, PO Box 7857, Madison, WI 53707-7857, (800) 998-0700

Wyoming Attorney General's Office, Kendrick Building, 2320 Capitol Avenue, (307) 777-6397