



Family Dynamics Counseling Services

Email: Familydynamicscounseling@comcast.net

Website: www.familydynamicscounseling.com

Phone: (509) 951-2210

On behalf of Family Dynamics Counseling, I am writing to inform you about a privacy matter that may have affected you.

What Happened?

On May 13, 2024, Family Dynamics Counseling determined that personal information was possibly compromised such as names, phone numbers, address, dates of birth assessments, treatment plans and other healthcare information was hacked. We apologize that this incident occurred.

What We Are Doing:

We conducted an internal investigation into the use of client information and have secured all client information by notifying legal service provider.

What You Can Do:

Family Dynamics Counseling is not aware of any misuse of your information. Regardless, it is always advisable to remain vigilant against attempts at identity theft or fraud, which includes reviewing online and financial accounts, credit reports, and Explanations of Benefits for suspicious activity. This is the best practice for all individuals.

There is no evidence that your information has been misused. If you are concerned about identity theft and would like more information on ways to protect yourself, visit the Federal Trade Commission's Identity Theft website at <https://www.identitytheft.gov>.

For More Information:

We assure you that safeguarding your information is one of our highest priorities and we have been working with Theranest and clearing house to ensure your information is secure. If you have any questions or concerns about this notice, please call 509 951 2210, Monday through Friday, between the hours of 7:00 a.m. to 5:00 p.m. Pacific Standard Time.

Sincerely,

Karen Larkin Packwood

Family Dynamics Counseling