

EXHIBIT 38

[REDACTED]

From our phone call - I understood that there are in fact service kits in the field do exactly do what was suggested to me to keep customer repair cost down.

Can you share the details with the team how this is being managed.

From: [REDACTED]
Sent: Wednesday, August 17, 2011 1:34 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Customer level concern - 09MY RT

Simon is this possible?

[REDACTED]

_x0000_i1026

From: [REDACTED]
Sent: Wednesday, August 17, 2011 1:32 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Customer level concern - 09MY RT

Is there an consideration to having a rebuild kit for replacing the stem only?

From: [REDACTED]
Sent: Wednesday, August 17, 2011 12:06 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Customer level concern - 09MY RT

[REDACTED],

We looked at offering an extended warranty but the cost was \$300-\$400 million and to top it off the supplier can barely make production supply, let alone banking for a field action.

Regards,

[REDACTED]

Picture_x0020_1

From: [REDACTED]

Sent: Wednesday, August 17, 2011 1:03 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Customer level concern - 09MY RT

[REDACTED],

I apologize for the late response.

I worked with Owner Relations to provide Darryl with new Tire Pressure Sensors (zero cost). A field action was not approved due to significant cost.

[REDACTED], what was cost of a field action and was there anything distributed to the field on this issue. To my knowledge none.

[REDACTED]

From: [REDACTED]
Sent: Sunday, August 14, 2011 3:23 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Customer level concern - 09MY RT

[REDACTED]

Is there any advice that you have given Darryl and/or we should be given customers?

Thanks,

[REDACTED]

Chrysler Group, LLC

Model Responsible - Minivan

Phone: [REDACTED]

Cell: [REDACTED]

From: [REDACTED]
Sent: Monday, July 25, 2011 2:57 PM