

EXHIBIT 36

To

[REDACTED]

cc

[REDACTED]

Subject

Fw: TPM sensor nipples falling off

As discussed,

are there any new service p/ns available, representing the improved part? When they will be available? Do we replace service stock?

There are CAGRIS reports stating air leak during driving.

I see C/P on various carlines, but transmittal #14912 also states: "Service Action: GPOP Tech Tip released 9/3/09. No RRT to be issued - potential for collateral damage.
Parts Action: No action needed due to high turnover rate of this part."

regards,

[REDACTED]
Chrysler Global Service
International Product Quality

Chrysler Management Austria GmbH

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"The bitterness of poor quality remains long
after the thrill of a cheap price is gone."

----- Forwarded by [REDACTED] on 19.03.2010 16:28 -----

19.03.2010 16:07

To

[REDACTED]

cc

[REDACTED]

Subject

TPM sensor nipples falling off

[REDACTED]

as discussed, I would like to share to the following information with you on the issue mentioned above, which is also listed in the GSI-database (further details please see und issue-No: 006200209):

No. of reported VIN's (by CAGRIS): 38
out of these: No. of reported VIN's (by CAGRIS) with tire pressure loss during driving: 7

We received helpful information on production clean points for the affected vehicle types.

Meanwhile the situation is escalating, we receive cases from our Call Center, where customers refuse to drive their vehicles any more before there is a clear solution for service. We still lack clear information on a service solotion on this issue.

We urgently need the following information in order to help these customers and to de-escalate the situation:

- Clear communication of P/N of improved parts per model and MY for service
- Is there any manufacturer approach in order to handle the relevant vehicles in the market (incl. winter tyres)?

Please push this issue in order to help to find solutions on this.

Thanks a lot in advance
Best regards

[REDACTED]

Chrysler Deutschland GmbH
Technik/Homologation

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