

EXHIBIT 29

CAIR#	Model Year	Body	Body Description	Mileage	Built Date	In Service Date	Open Date	First Name	Middle Initial	Last Name	Address 1	City	State	Zip	Home Phone	Narrative
23532802	2009	RTKH53	DODGE GRAND CARAVAN SE WAGON	38000	6/29/2009	7/29/2009	6/7/2013	[REDACTED]		[REDACTED]	[REDACTED]	CAMILLUS	NY	13031-1518		<p>Briefly summarize why the customer is contacting Chrysler: Customer is concerned about tire pressure monitoring sensors failing and causing incident where vehicle went off road. Briefly summarize what the customer is expecting: Chrysler to hear their concerns about the failing/corroded tire pressure monitor system. Agent updated customer s contact information. Customer states that their vehicles tire pressure monitoring system failed when wife was taking someone to doctor and vehicle went off the road. One tire was damaged and replaced as well as the valve stems at IRF Dun Tire for \$320. Customer is concerned about the safety of people in vehicle and they were under the impression that the quality and safety would be great on the vehicle. Customer states they live in upstate New York and the weather caused corroding. Customer did not get the customers contact number as they were irritated and hung up on agent. Please try contacting customer with [REDACTED] Customer has requested Supervisor callback Preferred daytime number: [REDACTED] referred evening number: [REDACTED] reason for request: To speak with supervisor about corroded tire pressure monitoring systems not being replaced after vehicle accident/incident. CAIR assigned to: NC603 CSR has informed customer a Supervisor callback request has been made, and the customer will receive a callback within 24 hours. *** Supervisor Callback *** Supervisor attempted to call customer a [REDACTED] Supervisor received a business number and advised that the customer does not work there. Case will be closed.</p>

22108856	2010	RTKP53	DODGE GRAND CARAVAN SXT	21159	8/13/2009	11/30/2009	4/11/2012					HERKIMER	NY	13350-2650	<p>sm called stated that customer was driving and the tire sensor went out causing air pressure to come out of tire and be destroyed. sm stated the sensor is covered under warranty but customer is looking for cost of replacing tire. sm stated cost to replace tire is \$122.25. Writer advised sm will need to call him back. Customer advised a call back is required and will take place within one business day by COB their time Preferred Morning/Midday call back number is: some Preferred Afternoon/Evening call back number is: ell Customer email address for case updates: no Who has possession of the vehicle? customer If a CDJ dealer has diagnosed, what is the dealer name or code?25002 Reassigned to 88F ***** CASE MANAGER TEAM - District Q ***** ext DCC VIN S OWNED: 4 CURRENTLY OWNS: 1 Purchased new BASIC 36 Months or 36,000 Miles 0 November 30, 2012 8 Months or 14,841 Miles POWERTRAIN 60 Months or 100,000 Miles 0 November 30, 2014 32 Months or 78,841 Miles: sm advised writer that the customer was almost in an accident when the tire went out due to the sensor disintegrated causing the tire to loose pressure and be destroyed. sm is looking for Chrysler to pay for the tire sm will need to talk with District Manager due to being a consequential damages. Left message with sa to hav m call writer back. Advised ja that he will have to submit tire replacement thru his District manager due to it being consequential damages from the tire sensor. m stated did get approval for tire replacement and will replace tire sensor and balance. Vehicle will be completed today all is in stock and customer coming back in to get installed. CONTACT UPDATE - 1st Contact attempt, phone number dialed, Spoke with customer who stated the district manager and dealership did well with him. Customer does have a concern wanting to know if this problem has been addressed on the making of the tire sensors due to customer was driving down the highway at 70 miles an hour when the sensor went. Writer apologized and did advise customer that Chrysler has addressed the concern and looking into the material used. CLOSED LOOP UPDATE - customer contacted today to confirm repairs.</p>
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27709905	2010	RTKP53	DODGE GRAND CARAVAN SXT	46767	12/18/2009	3/1/2010	9/17/2015	██████████	██████████	██████████	SYRACUSE	NY	13211	██████████	<p>***** EMAIL BRIEF DESCRIPTION CONTENT ***** TPMS ***** END EMAIL BRIEF DESCRIPTION CONTENT ***** Good day, I have a 2010 Dodge Grand Caravan SXT and I have now had to replace both of my front valve stems. The first one happened in my driveway when I was checking my tire pressure because the low tire pressure light was on. When I to remove the valve cap, the whole top of the valve ended up in my hand so that just the tube was left in the wheel. This happened on 6/20/15. Yesterday (8/29/15) I was driving and the outer shroud of the passenger side valve stem vanished. I was on my way to my mother-in-law s with my 12 week old daughter. I usually take the NYS thruway and travel about 70mph. For some reason I decided to take the surface streets that day. I was going 55 when the tire just went down. That valve stem failure also cost me a tire. Given the price of these parts and the number of complaints that I have read on forums regarding them, I m very surprised that you have not offered a recall or some sort of relief to your customers. The family and I have a trip planned this upcoming weekend and I m quite nervous about driving this van 120 miles one way. There is no indication as to when the valve stem is going to fail and I don t want to be stranded on the highway. Some of the places that I will be driving through do not have cell service and that concerns me. *****END OF CAC EMAIL RESPONSE ***** Dear ██████████, Thank you for contacting the Dodge Customer Assistance Center. Please accept our apologies for the delayed response to your email and sincerely thank you for your patience. I am sorry to learn of the issues you have had with your vehicle. We would like to further look in to your concerns and in order for us to do so the issue has to be diagnosed and addressed by an authorized Dodge dealership. Please do not hesitate to contact us back with dealership information so that we can contact the dealership to gather required information and address your concerns appropriately. Thank you again for your email. Should you require additional assistance, or have any new information to provide, please reply to this email message or call 1-800-4A-DODGE (1-800-423-6343). Sincerely, ██████████ Customer Service Representative Dodge Customer Assistance Center *****END OF CAC EMAIL RESPONSE ***** Reassign to EB460 for survey bypass - No response from customer.</p>
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23132284	2010	RTKH53	DODGE GRAND CARAVAN SE	35000	9/1/2009	3/31/2010	2/22/2013	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	NY	13027	