

EXHIBIT 19

Message

From: [REDACTED]@fcagroup.com]
Sent: 9/10/2010 8:22:25 AM
To: [REDACTED]@fcagroup.com]
Subject: RE: The TPM Extended warranty volumes document is stored in the "CAG Department Database" for review
Attachments: image001.gif; image003.png; image004.png; image005.gif

See the link in the original email, a draft is there, If more is needed let me know,

My current direction from management is to get cost approved similar to how RRT's are and then proceed, so I am doing both to ensure when cost is done it can move to VRC.

From: [REDACTED]
Sent: Friday, September 10, 2010 8:14 AM
To: [REDACTED]
Cc:
Subject: Re: FW: The TPM Extended warranty volumes document is stored in the "CAG Department Database" for review

[REDACTED]
If your management agrees that this should go forward to the VRC, as a Customer Satisfaction Notification (CSN), then a detailed Fact Sheet will be required. I've attached some examples of CSN Fact Sheets and the Fact Sheet Template. The finished document should be on 1-page and the draft Fact Sheet is due for review on the Monday 2-weeks prior to the VRC week.
Paul

(See attached file: 2009 - 2010 DS HVAC Actuator.docx)(See attached file: 2009 DS Ventilated Seat Cushion Cover.docx)(See attached file: Fact Sheet Lessons Learned and Best Practices.doc)(See attached file: Fact Sheet Template.doc)
_x0000_i1025

[REDACTED]

09/10/2010 06:49 AM
_x0000_i1026

To
_x0000_i1027

[REDACTED]
_x0000_i1028

cc
_x0000_i1029

_x0000_i1030

Subject
_x0000_i1031

FW: The TPM Extended warranty volumes document is stored in the "CAG Department Database" for review

_x0000_i1032

_x0000_i1033

[REDACTED]

Do you need more information beyond cost to move this forward , and schedule in VRC?

From: [REDACTED]
Sent: Thursday, September 09, 2010 4:48 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: The TPM Extended warranty volumes document is stored in the "CAG Department Database" for review

From: [REDACTED]
Sent: Thursday, September 09, 2010 3:30 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: The TPM Extended warranty volumes document is stored in the "CAG Department Database" for review

Martin,

I have a lot of questions, so please bear with me.

1. What are we covering? New valve stems / sensor? Or does the tire need to be replaced?

The TPM sensor includes the valve stem, tires would only be if the sensor failed and caused a tire failure, same as standard warranty policy if a covered component fails leading to an uncovered failure it is then covered as well.

2. Will we service 1 tire / stem at a time, or if customer comes in for service, we will repair all 4?

Warranty would cover them as they failed, the issue is the parts corrode and are okay until service is attempted and the corrosion leads to a broken valve stem. Which if the tire never leaks the customer does not touch until it is time to replace the tires. This is when the failed/corroded part will need to be replaced as it will break.

3. From Weibull, you predict 70 C/1000 at 3/36. What is your prediction at 6/60?

The current failure rate growth indicates 180-250C/1000 at 60 MIS; however this is how they fail under normal use, when the customer has to service the tires this is when the failure rate is expected to max out, which has the potential to be 4x with all four sensors at once.

4. You've indicated an estimated cost per tire of \$90. Can you break that down for me? What part number(s) are involved? What is the labor time for 1 tire? 2 tires? etc...

PN
Veh
Dealer cost
replace 1
2
3
4

Vehicle Not At Issue

1

68001698AB=> 68078768AA

RT
35.05
0.4
0.7
0.9
1

Perhaps a meeting to further discuss would be helpful.

Rick

mailto: [redacted] | Chrysler Technology Center | Suite: [redacted] : Ctc
Tie-Line: [redacted] | E-mail: [redacted]
[Mailing: CIMS: 483-00-12 , USA]

_x0000_i1034

[redacted]

09/09/2010 01:57 PM

To [redacted]

cc [redacted]

Subject

The TPM Extended warranty volumes document is stored in the "CAG Department Database" for review

_x0000_i1035

_x0000_i1036

_x0000_i1037

_x0000_i1038

[redacted],
I believe I have most of the data needed to calculate cost of an extended warranty for tire pressure sensors across several vehicles. Call me if more is needed. The thought has been since the failure occurs when some one attempts to service the tire either by adding air or any other service the warranty should cover the customers expected first set of tires.

My thought would be 6/60 should achieve this. Current predictions for the affected vehicles will all be around 70 c/1000 at 3/36 and the average current repair cost of \$90, while this is for 1 sensor, and every vehicle has 4. If more detail is needed, we should sit together as soon as possible, tomorrow would be best.

Notes://soddda02.wk.dcx.com/85256A2500634388/99DE03B9202710E2852565D30064192C/71FFC36AD786670285257799006
16BA0_x0000_i1039

Click this doc-link to view the TPM Extended warranty volumes document.

[REDACTED]
Customer Quality Office
CAG Lead Car/Minivan
PM/MK Advocate

mailto:[REDACTED]@chrysler.comMDM7@chrysler.com